



CLEVELAND PUBLIC LIBRARY

# OLBPD DIMENSIONS



Ohio Library for the Blind & Physically Disabled

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## Digital Talking Book Service Update

The State Library of Ohio machine lending agency is shipping out the new NLS digital talking book players to OLBPD readers. The State Library of Ohio is currently sending out approximately 1,000 players per month. Two different models of the digital book machine are available: the standard player and the advanced player. OLBPD patrons should know that the supply of advanced players is rather limited and patrons may receive a standard player sooner since more standard machines are being produced. OLBPD patrons can still be added to the waiting list. Patrons who are interested in receiving a digital talking book player should contact OLBPD at 216-623-2911 or 1-800-362-1262 or by email at [OLBPD@cpl.org](mailto:OLBPD@cpl.org) so they can be added to the waiting list.

Patrons may have noticed “DB/RC” prefixes in their Talking Book Topics catalog. The “DB/RC” lets patrons know that this title is available in cassette (RC) and on cartridge (DB). When ordering books, patrons should specify which format they would like to receive.

OLBPD has inventoried nearly 2,000 digital book (DB) titles and nearly 25,000 copies since the digital player launched in September 2009. The DB collection continues to grow each month. Thanks to a growing collection of digital titles, patrons can now request to receive more digital books. Previously, OLBPD limited the number of copies due to a limited DB collection. So any patrons wishing to increase their DB limit should contact OLBPD.

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## Patron Satisfaction Surveys

Enclosed in the print edition OLBPD Dimensions is a Patron Satisfaction Survey. It is important to us to know how our patrons feel we are doing after so many changes to the braille and talking book service in the last year, from the closing of the Cincinnati Regional Library to the launch of the new digital talking book service. Please take an opportunity to participate in the survey. If patrons are unable to use the print survey, please call OLBPD at 216-623-2911 or 1-800-362-1262 to complete the survey over the phone with OLBPD staff.

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**Save the Date: Family Fun & Learning Day  
Wednesday, September 15, 2010 at OLBPD**

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# OHIO-BARD

On April 1, 2010, OLBDP assumed BARD (Braille and Audio Recordings Download) administrative and patron-support responsibilities from the National Library Service (NLS) for Ohio patrons. OHIO-BARD is the exact same braille and audio recording service that patrons were using as NLS-BARD.

OLBDP encourages all patrons who are able to take advantage of downloading books to try the OHIO-BARD download program. Patrons will need the following to use OHIO-BARD:

- A personal computer with a high-speed Internet connection
- An e-mail address
- Knowledge of navigating the Web, filling out online forms, downloading large items and unzipping files

The Internet address for OHIO-BARD is <https://nlsbard.loc.gov/oh>. Patrons can register for OHIO-BARD by selecting the "BARD Application Instructions" link and following it to the "Link for BARD application." Password and login instructions will be sent via e-mail within one to two business days.

To download a book or magazine from OHIO-BARD:

1. Log in to OHIO-BARD at <https://nlsbard.loc.gov/oh>.
2. Search for a book or magazine, and activate the "download" link by clicking on it or pressing "Enter" on the keyboard.
3. The computer will prompt patrons to "Open" or "Save" the file. Select "Save." BE SURE TO REMEMBER WHERE THE FILE WILL BE SAVED.
4. Connect a cartridge or USB flash drive to the computer.
5. Locate the downloaded book or magazine where it was saved, and activate it by double-clicking or pressing "Enter."
6. Select all the files using the "Select all" command or by pressing "Control + A."
7. Copy the files using the "Copy" command or by pressing "Control + C".
8. Open the blank destination cartridge drive. The letter assigned to this drive will vary by computer.
9. Paste all of the selected files using the "Paste" command or by pressing "Control + V."

If you have questions or need help signing up for OHIO-BARD, please contact the Ohio Library for the Blind and Physically Disabled (OLBDP) at 1-800-362-1262 or by e-mail at [olbpd@cpl.org](mailto:olbpd@cpl.org). OLBDP staff can provide help with registering for OHIO-BARD, recovering or resetting passwords, downloading a digital book and saving books to a cartridge from a personal computer.

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## **Online Book Club Discussions**

**OLBPD hosts a monthly online book discussion on the second Thursday of each month, from 1:30 – 2:30 p.m. OLBPD patrons from across Ohio are invited to participate in online discussions about popular best sellers and dynamic works of fiction. Please visit the OLBPD home page at <http://olbpd.cpl.org> for more information about the Cyber-Dialogue discussions, such as book titles, instructions for logging in, and a direct link to log into the book discussions. Patrons will need their own computer with a sound card and Internet connectivity to participate. For more information, please contact OLBPD at 216-623-2911 or 1-800-362-1262 or email at [olbpd@cpl.org](mailto:olbpd@cpl.org).**

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## **Instant Messaging (IM) and OLBPD**

**KnowItNow24x7 (<http://www.knowitnow.org>) is an instant messaging (IM) reference service for the citizens and residents of Ohio brought to you by the State Library of Ohio. Professional librarians are available 24 hours a day, seven days a week, to answer your reference questions and to assist you in finding information.**

**Patrons can also use instant messaging (IM) to contact OLBPD to make service requests during regular business hours. OLBPD uses the following user names and services: [olbpd@cpl.org](mailto:olbpd@cpl.org) for AOL; [olbpd@live.com](mailto:olbpd@live.com) for MSN; [olbpd@yahoo.com](mailto:olbpd@yahoo.com) for Yahoo.**

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## **Free Accessible Credit Reports**

**AnnualCreditReport.com provides consumers with the secure means to request and obtain a free credit report once every 12 months from each of the three nationwide consumer credit reporting companies in accordance with the Fair and Accurate Credit Transactions Act (FACT Act). Individuals with visual impairments can request free annual credit reports in braille, large print or audio format by telephone, toll free, 877-322-8228. After you call and provide the required personal information and certify that you are blind or visually impaired within the meaning of the Americans with Disabilities Act, you can then select your preferred alternative format. Your reports will be mailed via the U.S. Post Office within 15 days, but please allow an additional week for delivery.**

**Alternatively, if you wish to immediately review an accessible on-line version of your free annual credit reports, you may use their secure website, [www.annualcreditreport.com](http://www.annualcreditreport.com), to request access to them. After entering the required personal information you will be asked to select the requested Consumer Credit Reporting Companies (Equifax Information Services LLC, Experian, and/or TransUnion LLC) and will be directed to their respective websites to continue with your request process.**

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# Frequently Asked Questions



**Q: Can I listen to OHIO-BARD downloaded books on my computer?**

**A: No.**

**Q: What should I do if I have more than one NLS digital talking book machine?**

**A: Please contact State Library of Ohio by phone at 1-800-686-1531.**

**Q: Can I unzip and play more than one book on my flash memory drive?**

**A: Yes. Be sure that the player's firmware is 2.1.0 or later. For more help on firmware, visit <http://www.loc.gov/nls/DTBM/index.html>. To implement "bookshelf" mode when multiple books are found on a flash drive, press and hold the "Play/Stop" button to enter bookshelf and press the rewind or fast forward buttons to select book.**

**Q: What should I do if I lost my OHIO-BARD password?**

**A: To recover a lost or forgotten password yourself, activate the "Reset your BARD password here" link on the BARD log in page, and fill in the form. You will receive an e-mail message with a new, temporary password. That password will be a one-time-use password. A new one will have to be chosen when you first log in. If you have not previously set a question and secret answer or need help, please contact OLBDP.**

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